



USER GUIDE

3C — Competition Command Center

Competition day, under control.

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1. Welcome to 3C

3C — Competition Command Center connects athletes, families, coaches, and sports organizations in one competition-day workspace. It is designed to reduce scattered communication and keep schedules, athlete access, alerts, brackets, video review, and coaching feedback together.

This guide reflects the current 2.0 beta onboarding and multi-organization experience. Screens and options can differ by role, organization, sport, device, and beta release.

Beta guide

3C is still in active development. Features may change during beta testing. This guide documents the current beta.11 workflow rather than the older v1.7 local prototype.

What 3C helps you do

- Prepare athletes and families before competition day.
- Track events, registrations, brackets, ring/mat assignments, estimated times, and athlete next actions.
- Keep coaches, athletes, and guardians connected through role-aware communication and alerts.
- Capture and review competition video with structured coaching feedback.
- Operate more reliably in venues where connectivity may be inconsistent.
- Use one 3C identity across more than one organization when your role requires it.

2. Getting Started

Language and region

On first use, 3C asks for your language and country/region. Region settings drive local date/time formatting and phone country-code defaults. You can reopen Language & Region later from the profile menu.

Sign in

Sign in with your unique 3C username and password. Email is contact/recovery information and may be shared by family accounts. If more than one 3C account uses the same email, use the account username to sign in.

Create an account

The current beta offers two public starting paths: Parent / Guardian and School / Club Owner.

1. Choose Create Account on the sign-in screen.
2. Enter your name, email, a unique username, and a password of at least eight characters.
3. Choose Parent / Guardian if you are joining an existing school or club, or School / Club Owner if you are creating an organization.



- Parents use the school/club code or join link supplied by the organization. Owners create the organization and choose its primary sport.

One person, one login

If you already have a 3C account and later need to create another organization, sign in and choose Create Organization from your profile menu. You do not need a second personal account.

3. Roles and Access

3C uses role-aware access. What you see and what you can change depends on your role in the active organization. The same person may hold different roles in different organizations.

Role	Primary purpose	Key capabilities
Owner	Owns the organization workspace.	Organization setup, athlete/team access, invitations, branding, operations, and oversight.
Admin	Organization administration.	Team & Access, operational settings, athlete access, organization management, and branding as authorized.
Head Coach	Runs day-to-day team operations.	Full operational/admin access except organization Branding; can manage invites and send broadcasts.
Coach	Coaches athletes and supports event operations.	Athlete profiles, schedules, communication, alerts, video review, and analysis within authorization.
Parent / Guardian	Supports linked athlete(s).	Athlete next action, alerts, coach communication, video, feedback, and athlete access management.
Athlete	Personal competition workspace.	Personal schedule, next action, alerts, messages, bracket/timeline, video and feedback.

Guardian relationships

Guardian access is relationship-scoped. A parent/guardian sees only athletes linked to that account. 3C supports up to four linked guardians per athlete, and each guardian keeps an independent read/unread state for alerts.

Minor-athlete transparency

For minor athletes, coach-created video analysis and coaching feedback are visible to linked guardians. Coach-to-athlete messaging is designed with guardian visibility rather than private hidden coaching threads.



4. Organization Owner & Admin Setup

Create or configure an organization

An Owner can create a school or club from signup or from the profile menu using Create Organization. The organization has its own name, primary sport, join code, team membership, and branding settings.

5. Choose the organization name and primary sport.
6. Open Organization Setup to view the school/club join code and family join link.
7. Share the join link or code with families that should join the organization.
8. Regenerate the join code if it should no longer be used; the previous join code and link stop working for new signups.
9. Open Team & Access to add athletes and manage invitations and activation codes.

Primary sport

Primary sport establishes the organization context and is the foundation for sport-specific terminology and workflows. Current beta choices include Taekwondo, Wrestling, Judo, Gymnastics, Karate, and Other. Sport-specific coverage continues to expand during beta.

Branding

Organization branding can include team identity, logos, images, and limited presentation settings while the 3C product identity remains visible. Branding is intentionally restricted from Head Coach access.

5. Team & Access

Secure invitations

Owners and administrators use Team & Access / Team & Roles to manage privileged access. Head Coach and Coach access are invite-only. Guardian invitations can link a parent/guardian account to a specific athlete.

- Add Athlete creates an athlete record inside the active organization.
- Head Coach Invite grants the Head Coach role after redemption.
- Coach Invite grants Coach access after redemption.
- Guardian Invite links a Parent / Guardian to the selected athlete and respects the four-guardian limit.

Athlete activation codes

A minor athlete can use 3C on their own phone without creating a duplicate athlete record. An Owner/Admin can generate or rotate an activation code for a minor athlete in the organization; a linked guardian can manage activation for their athlete as well.

10. Generate or rotate the activation code from Athlete Activation Codes or the guardian athlete view.
11. On the athlete phone, choose Activate Athlete App.
12. Enter the activation code and create a unique username and password.



13. Optionally enter a contact/recovery email. A family may reuse the same email on multiple accounts.
14. The athlete phone account attaches to the existing athlete profile.

If a code is lost

Generate / Rotate Code again. A newly generated code replaces the previous unused code. If the athlete already has an active account, 3C identifies the existing athlete username instead of creating a duplicate.

6. Parent & Guardian Guide

Join your school or club

15. Open the organization join link or enter the school/club code during signup.
16. Create the Parent / Guardian account.
17. Add the athlete name and date of birth when prompted.
18. The organization verifies the athlete before the membership is treated as active.

My Athletes

Use My Athletes from the profile menu to move between linked athletes and manage athlete-specific access. Each athlete retains their own schedule, alerts, video, feedback, and guardian relationships.

Competition-day view

- Follow the athlete NEXT ACTION and event timing.
- Receive athlete-specific tournament alerts.
- See brackets, ring/mat information, call times, and event status where available.
- Communicate with the coach using the supported parent/coach communication flow.
- Capture or upload competition video and view coach feedback when available.

Video permissions for minors

The default coach video permission is View + Analyze for authorized organization coaches. That lets coaches view competition video and create notes/analysis. Downloading, external sharing, deleting originals, and changing ownership are separate permissions and are not implied by View + Analyze.

7. Athlete Guide

Activate your phone

Use Activate Athlete App on the sign-in screen and enter the activation code issued for your existing athlete profile. Create a unique username and password. The optional contact email may be the same email used by a parent/guardian account.



Your competition workspace

- See your personal tournament schedule and current NEXT ACTION.
- Review brackets, timeline, ring/mat information, and competition status where available.
- Receive tournament alerts and coach-request notifications.
- Message your coach within the role-aware communication model.
- Open fight video and coaching feedback from the athlete workspace.

When you become an adult

Date of birth is the source of truth for age-driven permissions. Adult athletes receive additional control over coach video access and guardian visibility as the product transitions responsibility from guardian-managed settings to the athlete.

8. Coach & Head Coach Guide

Coach Dashboard

The Coach Dashboard is the operational home for the active organization and event. It brings together athlete timing, alerts, brackets, event context, and the day timeline so coaches can act without moving between multiple tools.

Before competition

- Confirm athlete profiles and verification status.
- Review event registrations, divisions/weight classes, and event details.
- Load or verify brackets and match information.
- Confirm ring/mat assignments and estimated times.
- Review linked guardians and athlete communication/access.

During competition

- Use Tournament Day Timeline and the dashboard to see approaching athlete actions.
- Update bracket/match timing or location when conditions change.
- Use tournament alerts and messaging to keep athletes and families aligned.
- Keep coaching attention on the athlete while parents/guardians can assist with video capture.

Head Coach broadcasts

Head Coach can send an organization announcement to Everyone, All Coaches, All Athletes, All Parents / Guardians, or Support. Broadcasts are intended for team-level operational communication such as meeting points or schedule changes.



9. Competition Workflow

Events and registration

Events store the competition context such as date, location, registration deadline, and weigh-in information. Event Registration links athletes to competition divisions, weight classes, events, status, and confirmation details.

Brackets and match information

Brackets and match records can carry round, match number, ring/mat assignment, estimated time, competitors, winner, status, and coach context. The exact terms can vary as sport-specific workflows mature.

Timing and alerts

3C uses event timing and competition state to surface actionable athlete status. The goal is to show what needs attention now rather than flood users with stale alerts when they open the app late.

Competition venues change quickly

Treat event officials and live venue announcements as the final authority. 3C helps coordinate your team, but it does not replace official tournament scoring, bracket, safety, or governing-body systems.

10. Messaging & Guardian Visibility

Coach ↔ athlete messages

Coach-to-athlete threads are athlete-centered. For linked minor athletes, messages are mirrored to guardian dashboards so coaching communication remains transparent.

Parent ↔ coach communication

Parents/guardians can communicate with coaches through the supported parent/coach thread without needing access to other athletes or team administration.

Organization announcements

Head Coach broadcasts provide a separate team-wide communication path for time-sensitive operational messages. Audience selection prevents every announcement from having to reach every role.



11. Video Review & Athlete Development

Capture and upload

Competition video can be associated with the athlete, event, and match when the current deployment and permissions allow it. The app is designed so families can help capture video while coaches stay focused on live coaching.

Fight Review

- Open the athlete/fight in Fight Review.
- Play or seek to the moment you want to discuss.
- Add timestamped notes and structured observations.
- Add optional result/context such as opponent, score, penalties, or round details when relevant.
- Use saved observations and Fight Trends to identify recurring coaching patterns over time.

Guardian visibility

For minor athletes, linked guardians automatically see coach-created analysis, notes, annotations, fight analysis, movement analysis, and performance feedback. Guardian visibility does not depend on the athlete owning a separate device.

12. Local-First & Connectivity

Competition venues often have weak or overloaded internet. 3C is designed around a local-first approach so core competition information can remain useful when connectivity is inconsistent.

Sync status

The app shows synchronization state in the interface. A fully synchronized workspace displays Synced. Changes that cannot reach the host immediately can be queued and retried when connectivity returns.

- Queued changes remain associated with the signed-in user and active organization.
- The app retries queued changes when connectivity returns.
- If the same bracket item changes on more than one device, 3C can flag the conflict for review instead of silently overwriting the newest host version.
- Media/video behavior can vary by deployment and may require a reachable host or later synchronization.

Do not rely on one device

For important live events, keep official tournament information available and make sure key coaches/families know the team communication plan if venue connectivity fails completely.



13. Multi-Organization Use

A 3C account can participate in more than one organization. Organization membership and role are separate from the person's core 3C identity.

- Use the organization selector to switch the active school/club when your account belongs to multiple organizations.
- Your role may be different in each organization.
- If you already have a 3C login and need to create a new organization, choose Create Organization from the profile menu.
- Organization data and access controls remain scoped to the active organization.

14. Common Questions & Troubleshooting

I share an email with another family account. Why can't I sign in by email?

Email is not the unique 3C identity. When multiple accounts use the same email, sign in with the unique username.

I lost an athlete activation code.

A linked guardian or authorized Owner/Admin can generate or rotate the code. The new unused code replaces the old one.

My athlete already has a phone account. Do I generate another athlete?

No. Keep the existing athlete profile. 3C is designed to attach phone credentials to that athlete rather than duplicate the athlete.

I created a second organization. Do I need another login?

No. Use Create Organization from your existing account and switch organizations from the organization selector.

A bracket change says it is queued or needs review.

Reconnect the device and allow 3C to sync. If a conflict is reported, review the host version and retry the local change when appropriate.

I cannot see a feature described in this guide.

Features are role- and beta-version dependent. Confirm the active organization and role, then contact support if the feature should be available.



15. Privacy, Safety & Support

Privacy and youth safeguards

3C is designed around guardian-linked athlete relationships, age-aware permissions, and transparent minor-athlete coaching workflows. Organization access should be granted only to people who are authorized to work with the relevant team and athletes.

Support

For account, access, athlete-linking, organization, competition workflow, video, or technical questions, email info@3ccompetition.com. Do not send passwords, payment credentials, or other secrets in a support message.

Website: 3ccompetition.com

Support email: info@3ccompetition.com

Safety note

3C is not an emergency service and does not replace coaches, event officials, medical professionals, governing bodies, or emergency authorities. For immediate medical or safety needs, contact the appropriate local or event authority.

16. Guide Version & Change Notes

This public guide replaces the older v1.7 Technical & User Guide for website use. It was rewritten against the current 3C 2.0.0-beta.11 onboarding, identity, multi-organization, athlete-activation, access-control, messaging, guardian-visibility, competition, video-review, and local-first behavior on September 24, 2026.

As the beta changes, COMPETITION COMMAND CENTER LLC will update this guide so public instructions stay aligned with the product. The in-app interface and release notes take precedence if a beta build changes before the guide is republished.